

IAUSA INC. Aluminum Fencing, Gate & Railing Systems

Manufacturer Warranty & Product Care Documentation

IAUSA INC. MANUFACTURER LIMITED WARRANTY

Architectural Aluminum Fencing, Gate & Railing Systems

1. WARRANTY COVERAGE

Imperial Aluminum USA Inc., also known as IAUSA Inc. (together referred to here as "Manufacturer") stands behind its aluminum fencing, gate, and railing systems (the "Product") and provides this Warranty to the original purchaser (the "Purchaser"). Provided the Product is properly installed and maintained per Manufacturer's written guidance, Manufacturer warrants it against defects in materials and manufacturing workmanship, under residential or commercial use.

This Warranty provides the following coverage:

- Aluminum components — Limited Lifetime
- Aluminum alloy — 6063, T-5 temper
- Powder coat film integrity — 20-year warranty coverage
- Decorative finish (color and gloss retention) — 20-year warranty coverage
- Architectural standard — AAMA 2604

Coverage under this Warranty depends on the Product having been installed correctly by a qualified installer following Manufacturer's installation guidance. This Warranty applies only to the Product at its original installation location and does not carry over if the Product is removed or relocated.

2. WARRANTY REGISTRATION REQUIREMENT

This Warranty does not take effect until the Product has been registered with Manufacturer. Registration is a condition of coverage.

Purchaser must complete registration using one of the following:

- The registration link provided by the contractor or dealer who installed the Product, or
- The warranty registration page at IAUSAinc.com

Registration must be completed within 60 days of Purchaser receiving the registration link. Manufacturer may deny coverage, in whole or in part, for a Product that was never registered or that was registered outside this window.

3. ALUMINUM WARRANTY

For as long as the original purchaser owns the property where the Product is installed, Manufacturer warrants the aluminum components against defects in material and workmanship traceable to manufacturing.

Defects covered under this section include:

- Cracks or fractures in aluminum components resulting from a manufacturing defect
- Splitting or warping of aluminum components resulting from a manufacturing defect

Coverage under this section is limited to the aluminum itself and depends on the Product having been properly installed and registered as required in Sections 1 and 2.

4. FINISH WARRANTY

Manufacturer provides warranty coverage on its factory-applied finish, subject to compliance with the IAUSA Care & Maintenance Guide, for the following coverage periods measured from the effective date of purchase:

- Film integrity — covered for 20 years against peeling, cracking, blistering, and loss of adhesion
- Decorative performance — covered for 20 years against loss of acceptable color retention, gloss retention, and resistance to excessive chalking

These coverage periods describe how long Manufacturer will remedy a qualifying defect under this Warranty — they are not a representation or guarantee of how long the finish itself will last. This finish warranty is separate from the Aluminum Warranty in Section 3 and covers the applied coating only, not the underlying aluminum substrate.

5. ACCEPTABLE PRODUCT VARIATION

Manufactured aluminum products naturally show some variation, and this is not a defect.

Examples of normal, non-defective variation include:

- Minimal differences between production batches
- Appearance changes depending on lighting or viewing angle
- Orientation differences among panels or components
- Natural changes from regular weathering
- Differences between newly installed and older components

6. MANUFACTURER REMEDY (EXCLUSIVE REMEDY)

Should Manufacturer confirm that a Product is defective within the applicable coverage period, Manufacturer will, at its own discretion, choose one of the following as the full and exclusive remedy available to the Purchaser:

- Repairing the defective Product or component
- Replacing the defective Product or component

Because installed materials age and weather over time, a repaired or replaced Product may not match the surrounding materials exactly.

THIS WARRANTY DOES NOT COVER LABOR, REMOVAL, REINSTALLATION, ACCESS EQUIPMENT, SHIPPING, OR ANY RELATED INCIDENTAL COSTS.

This Warranty is voided by repairs, alterations, or modifications made without Manufacturer's prior written consent, and by any installation that departs from Manufacturer's written installation instructions.

TO THE FULLEST EXTENT THE LAW ALLOWS, THIS WARRANTY REPLACES ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED — INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

TO THE FULLEST EXTENT THE LAW ALLOWS, MANUFACTURER IS NOT LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND — INCLUDING, WITHOUT LIMITATION, LOST USE, LOST PROFITS, OR PROPERTY DAMAGE — CONNECTED TO THE PRODUCT OR THIS WARRANTY.

7. MAINTENANCE REQUIREMENTS (CONDITION OF WARRANTY)

Keeping this Warranty in force requires maintaining the Product in accordance with the attached IAUSA INC. Care & Maintenance Guide, including routine cleaning, prompt removal of surface contaminants, and periodic inspection of the Product for damage or loose fixings.

Purchaser is responsible for performing this maintenance on a regular basis, particularly for Products installed in coastal or high-exposure environments where more frequent care is required. As proof that maintenance was performed, Purchaser must keep a dated photo of the Product taken before each cleaning and a dated photo taken after each cleaning. Purchaser should retain the before-and-after photos from the two most recent maintenance cycles, updating these records each time maintenance is performed, so that a current record is available if a claim is submitted.

Failure to maintain the Product in accordance with the Care & Maintenance Guide, or failure to produce the required before-and-after photo records upon request, may void this Warranty.

8. COASTAL ENVIRONMENT LIMITATIONS

Products installed near the coast are exposed to more salt spray and airborne contaminants than typical inland installations. In these settings, the level of performance Manufacturer stands behind is governed by AAMA 2604 performance standards.

Properties within roughly **500 meters of the coastline** need more frequent cleaning to keep salt from building up. A monthly freshwater rinse is a good baseline in these locations.

Faster fading, staining, or corrosion driven by salt exposure or the surrounding environment is not treated as a manufacturing defect.

9. CONTRACTOR INSTALLATION RESPONSIBILITY

Coverage under this Warranty depends on the Product being installed correctly, following both Manufacturer's written instructions and standard industry practice.

The party performing installation is responsible for:

- Providing adequate structural support
- Using correct, compatible fasteners
- Preventing water from pooling or standing
- Protecting the Product throughout construction

Coverage is lost where installation was not performed correctly.

10. FASTENER COMPATIBILITY & GALVANIC CORROSION LIMITATION

When aluminum comes into contact with incompatible metals or hardware, galvanic corrosion can result.

To guard against this, installers need to confirm that:

- All fasteners and fixings used are compatible with aluminum
- Stainless steel, or another Manufacturer-approved fastener, is used wherever required
- Aluminum is kept from directly contacting dissimilar metals — copper, brass, and untreated steel among them
- Isolation materials or coatings are applied wherever mixed metals meet

Damage or corrosion tied to galvanic reaction, incompatible fasteners, or hardware from a third party is not treated as a manufacturing defect and falls outside this Warranty.

11. GENERAL EXCLUSIONS

This Warranty does not extend to, and Manufacturer bears no responsibility for, damage or deterioration connected to:

- Misuse, abuse, or application of the Product other than as intended
- Improper installation, handling, storage, or post-manufacture modification
- Exposure to unusually harsh environmental conditions
- Installations near the coast or otherwise subject to significant salt exposure
- Acts Of God: Fire, flood, storms, hurricanes, earthquakes, or other events outside anyone's control
- Damage from shipping, impact, or accidents occurring after delivery
- Exposure to chemicals such as fertilizers, pool chemicals, or harsh cleaning agents
- Cleaning with abrasive methods or pressure washing

Manufacturer treats conditions like these as falling outside normal service, not as manufacturing defects.

12. WARRANTY EFFECTIVE DATE & MODIFICATIONS

This Warranty covers Imperial Aluminum USA Inc. products purchased on or after **January 1st, 2026**.

Manufacturer may revise or update this Warranty at any time and without advance notice. Any revision applies only to Products purchased after that revision's effective date — Products purchased earlier remain governed by the Warranty terms that were in effect at the time of purchase.

13. NON-TRANSFERABILITY

This Warranty is extended solely to the original purchaser and applies only for as long as that purchaser owns the property where the Product is installed. It does not transfer to a subsequent property owner or other third party unless Manufacturer agrees to an assignment in writing.

14. TIME LIMIT ON LEGAL ACTION

Any lawsuit or legal proceeding relating to this Warranty or the Product must be filed within one (1) year of the date the underlying issue was discovered, or within the minimum period required by applicable law, whichever is longer.

15. GOVERNING LAW & VENUE

This Warranty is governed by the laws of the State of California, without regard to its conflict-of-law principles. Any dispute arising out of or relating to this Warranty shall be brought exclusively in the state or federal courts located in Los Angeles County, California, and the parties' consent to jurisdiction there.

16. SEVERABILITY

If any provision of this Warranty is found invalid or unenforceable, that finding will not affect the remaining provisions, which will continue in full force and effect.

17. ENTIRE AGREEMENT

This Warranty, together with the IAUSA Care & Maintenance Guide and Installation & Environmental Guidelines, constitutes the complete warranty agreement between Manufacturer and Purchaser regarding the Product and supersedes any prior or contemporaneous representations concerning its subject matter. No dealer, installer, or other third party is authorized to modify, extend, or expand this Warranty on Manufacturer's behalf.

WARRANTY CLAIMS

To submit a claim, the purchaser needs to:

1. Confirm the Product was registered as required under Section 2
2. Notify Manufacturer in writing within 60 days of noticing the issue
3. Supply proof of both purchase and installation date
4. Permit inspection before any repair takes place

Once a claim is submitted, Purchaser agrees to give Manufacturer a reasonable opportunity to examine the affected Product before any repair, replacement, or remediation is carried out — whether by Purchaser, an installer, or any other party. This includes providing reasonable access to the installation site and allowing sufficient time for Manufacturer to inspect the material, evaluate the claim, and determine whether the issue is covered under this Warranty.

Manufacturer will make reasonable efforts to complete its evaluation promptly, but complex or on-site inspections may take additional time. Repairs, alterations, or removal of the affected Product performed before Manufacturer has had this opportunity to inspect may forfeit coverage for that claim.

IAUSA INC. CARE & MAINTENANCE GUIDE

Maintaining Aluminum Fencing, Gate & Railing Systems

Periodic cleaning helps clear contaminants that build up on aluminum products over time, such as:

- Salt spray
- General pollution
- Irrigation residue
- Pool chemicals

Left in place, these deposits can affect how well the product performs over time.

APPROVED CLEANING METHOD

1. Rinse the surface with clean water
2. Wash with a mild, pH-neutral detergent
3. Work with a soft cloth or sponge
4. Finish with a thorough rinse
5. Take a dated photo before cleaning and another after cleaning. Keep the two most recent sets on file, these serve as your maintenance records for warranty purposes.

Keeping these photo records is required to maintain your IAUSA INC warranty coverage, see the Manufacturer Limited Warranty for details.

CLEANING FREQUENCY

Environment	Cleaning Frequency
Inland residential	Every 4 months
Coastal environments	Every 1 – 2 months
Severe environments	Every 2 – 4 weeks

AVOID

- Abrasive pads
- Solvent-based cleaners
- Chlorinated chemicals
- Pressure washers

INSPECTION

Check the product every 6–12 months for damage or fixings that have come loose.